



ENJOY A WORLD OF *INFINITE* ADVANTAGES



A major First in Mauritius, Bank One's Visa Infinite card is THE ultimate in spending power, convenience, personal privileges and unparalleled service.

Offering incredible spending power and exceptionally high levels of service, it is renowned and respected wherever it's seen.

## PRIVILEGED BENEFITS

**Actually, these privileged benefits are what set the Bank One Visa Infinite apart:**

- Medical & Legal Referral
- Purchase Protection & Extended Warranty Guarantees
- Cardholder Emergency Assistance
- Concierge Service
- Full Multi-Trip Travel Insurance

### Cardholder Enquiry, Mauritius

#### Contact numbers when dialing within Mauritius

Insurances and concierge service: 802 044 0031

Cardholder offers: 802 044 0032

#### Contact numbers when dialing from outside Mauritius

Insurances : +44 208 762 8002

Cardholder offers : +97 143 214 374

Concierge service: +44 207 479 3526

# MEDICAL AND LEGAL REFERRAL

## Travel with confidence

Visa's medical and legal referral service supports you and your immediate family when you are travelling together to a location outside of your principal country of residence for up to 90 days. Complimentary medical services include medical telephone advice, referral to a local medical service provider and the monitoring of a medical condition both during and after hospitalisation.

1. Telephone medical advice
2. Medical service provider referral
3. Monitoring of a medical condition during and after hospitalisation
4. Delivery of essential medicine or equipment
5. Dispatch of physician
6. Guarantee of hospital admittance deposit
7. Arrangement of emergency medical evacuation
8. Arrangement of emergency medical repatriation
9. Arrangement of transportation of mortal remains
10. Arrangement of transportation to join a cardholder
11. Arrangement of return of children
12. Inoculation and visa requirement information
13. Legal referral
14. Interpreter referral

Note: Items no 4 to no 11 are charged on a case-by-case basis.

## Significant limitations

This coverage is only valid for travel outside your principle country of residence undertaken on tickets, for which at least 50% of the cost is purchased using your Infinite card or bank cheque with funds from your Visa Infinite account.

## Duration of provision of services

The services are automatically provided unless notified by Bank One.

# PURCHASE PROTECTION AND EXTENDED WARRANTY GUARANTEES

Purchase protection provides short-term protection against theft and accidental damage for purchases you have made with your Visa Infinite card. So should the unexpected happen, you can enjoy extra peace of mind.

## Significant features and benefits

- Cover if the purchase is stolen or damaged.
- Cover if the purchase ceases to operate satisfactorily and requires repair.
- Registration of the item is not necessary.
- Coverage is provided which doubles the original manufacturer's warranty period, if applicable, to a period of not exceeding twenty-four (24) months.
- Infinite card benefit limits: Up to \$5,000 per item, \$7,500 per incident and \$20,000 max per year.

## Limitations

- An excess of \$50 is applicable to each and every claim
- Loss must occur within 90 days
- Boats
- Motorised vehicles
- Land or buildings
- Consumables, perishables or services

# CARDHOLDER EMERGENCY ASSISTANCE

## Lost and stolen card reporting

Lost and stolen card reporting is one of the 24 hour emergency services provided by the Visa Call Centre Service which also answers general enquiries and offers product and service information.

As soon as you report your card as lost or stolen, Visa will block the account. They will also notify your card issuer and you can rest assured that they will carry out both tasks within just 30 minutes.

It is a service that is able to deal with the situation, even if your card issuer is closed, and that is easily accessible at any time of day and from anywhere in the world. The toll-free telephone number for this service is 01-120-866-654-0165.

## Emergency card replacement

If your Visa Infinite card is lost or stolen, you will want it to be replaced as soon as possible. With our emergency card replacement service you can be sure you are in good hands and that a new Visa Infinite card will be with you in no time at all, wherever you are.

## Emergency cash disbursement

Sometimes unforeseen circumstances can leave you in the most difficult positions, such as not being able to access cash. It is good to know we are here to help if the unexpected does happen. And that we will pull out every stop to get funds to you quickly, easily and with as little hassle as possible.

# CONCIERGE SERVICE

With the Visa Infinite Concierge Service you can rest assured you are in good hands. Developed exclusively for our discerning Visa Infinite cardholders, this complimentary service provides everything you need for both your personal and business life and is available in several different languages.

The Concierge Service saves you precious time and is at your disposal 24 hours a day, 365 days a year. By employing a network of world-class resources to meet your needs, it can offer truly tailored solutions and make welcome recommendations. And the service also keeps track of your individual profile, ensuring that your individual requirements and preferences are fully understood.

It includes a whole host of features. Some are listed below:

- Air travel reservations and information service
- Hotel reservation and information service
- International apartment reservation service
- Chauffeur driven car service
- Airport transfers
- Car hire reservation and information service
- Package holiday information service
- Rail and ferry information service
- Travel and health advice
- Insurance queries
- Currency advice
- International dining
- Golf course information service
- Yacht charter
- Domestic services
- Flower delivery
- Gift delivery
- News service
- Courier service
- Emergency services
- Wedding and Life Event Management
- Hospitality and event ticketing service

The Concierge Service provides a range of business services such as reservation, interpretation and messaging services, as well as account banking enquiries and transfers.

# FULL MULTI-TRIP TRAVEL INSURANCE

## Significant features and benefits

- **Medical emergency evacuation and repatriation service up to US\$1,000,000** - payment of expenses if an evacuation/repatriation is deemed necessary on medical grounds if you suffer an illness, accident or bodily injury whilst on a journey.
- **Medical emergency expenses up to US\$2,000,000** - payment of expenses for emergency medical treatment outside your principle country of residence following accidental injury or illness.
- **Personal accident up to US\$1,000,000** - a benefit is paid for death or loss of limbs/sight or permanent physical disability following an accident during your journey. Reduced benefits apply for persons under 16 years of age.
- **Hospital daily indemnity up to US\$100** - a benefit for each day spent in hospital following an accident, injury or illness.
- **Personal liability up to US\$1,000,000** - cover against an incident, which results in you becoming legally liable to pay damages or costs in respect of accidental death or bodily injury and/or accidental loss of or damage to material property belonging to any third party.
- **Loss of baggage up to US\$3,000** - a benefit is paid for loss or damage to baggage during your journey.
- **Loss of money up to US\$1,500** - a benefit is paid for loss or damage to money during your journey.
- **Cancellation up to US\$5,000** - cover against expenses incurred as the direct and necessary result of the cancellation, curtailment or re-arrangement of any part of the original plan for the journey.
- **Travel delay up to US\$900** - a cash benefit of US\$75 per hour is paid as compensation if the ship, aircraft or train in which you are booked to travel is delayed.
- **Delayed baggage up to US\$1,440** - a cash benefit of US\$120 per hour is paid as compensation if your baggage is temporarily lost or misplaced by the ship, aircraft or train in which you are booked to travel.
- **Document replacement up to US\$1,500** - cover for costs necessarily incurred for replacing essential documents.
- **Hijack up to US\$1,050** - a benefit for each day of your trip that you are subject to a hijack.
- **Legal expenses up to US\$7,500** - cover for legal costs incurred following your personal injury or death caused by a third party while you are on holiday.

# FULL MULTI-TRIP TRAVEL INSURANCE (CONT'D)

## Significant and unusual exclusions or limitations

Your policy excludes some situations. These generally involve anything you already know about or that is caused by war, fraud or criminal or deliberate acts on your part. Please refer to the 'EXCLUSIONS' sections of the Certificate.  
(please visit [www.bankone.mu](http://www.bankone.mu) for certificates)

Full details may be obtained on [www.visainfinitecard.com/inf/infiniteBenefits/fullMultiTrip.asp](http://www.visainfinitecard.com/inf/infiniteBenefits/fullMultiTrip.asp) but the most significant ones are outlined below.

This coverage is only valid for which any part of a trip up to 90 days away from your principle country of residence which has been or will be paid for using your Visa Infinite card or bank cheque with funds from your Infinite account.

Cover may also be restricted by age, pre-existing medical condition (including pregnancy) or hazardous activity. You are also required to pay the first part of any claim where applicable, known as the 'excess'.

You must always take reasonable care to prevent loss, damage, accident, bodily injury or illness.

\* Please refer to our web-site [www.bankone.mu](http://www.bankone.mu) for the Certificates of Insurance.

## General Terms and Conditions

- Bank One shall in no circumstances be liable for unavailability and/or quality of products and/or services offered by the Merchants.
- The promotional rates offered by the Merchants are valid until the 31<sup>st</sup> December 2011 or any such time that the Merchants wish to terminate their agreement with Bank One.
- All discounts offered in the present booklet cannot be cumulated with any other promotional rates and/or fidelity cards offered by the Merchants' outlets.
- Discounts are non-transferable.



**Exclusive Package:**

- 20% discount on the rack rate per night
- One green fee per night per person
- Free shuttle to Ile aux Cerfs
- Free access to kids club (from 4 to 13 years, excluding lunch & dinner)
- Free access to boathouse and non-motorised water sports
- 25% discount at the wellness centre
- 25% discount on all activities at Domaine de l'Etoile (quad, horse riding, hiking)

**Special conditions:**

- (a) All promotional rates described above will not be applicable during the end of year period (indicatively from 21<sup>st</sup> to 31<sup>st</sup> December 2011)
- (b) All offers depend on availability at time of reservation by Bank One cardholders.



*Combine pleasure with passion at*

**Four Seasons Golf Club  
Mauritius at Anahita**

a) Special green fee rate of 100 Euros on Mondays, Tuesdays,  
Wednesdays, Fridays and Sundays

b) 20% discount on golf academy lessons

**Special condition:**

Booking of tee-times are confirmed upon availability

Four Seasons Golf Club at Anahita Beau Champ, GRSE,  
Mauritius

Information & reservation: [golf.anahita@fourseasons.com](mailto:golf.anahita@fourseasons.com)

Tel: 402 3125



**FOUR SEASONS  
GOLF CLUB**

*Mauritius at Anahita*



ADAMAS LTD  
SPECIAL OFFER :

**12% DISCOUNT**  
+ 1 Free jewellery evaluation  
prior to a "Rendez Vous"

**CONDITIONS**

- Not applicable on Mauriden products and loose diamonds
- Cannot be combined with any other promotion
- Customers need to pay with their cards
- Valid for Mauritian Residents only

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Adamas Floreal - Mangalkhan, Floreal  
tel.: +230 686 5246 / 696 5246 - fax: (Office) +230 686 6243,  
(Shop) +230 686 1248 - e-mail: [adamas@intnet.mu](mailto:adamas@intnet.mu)  
MON-FRI: 9hrs to 16h15, SAT: 9hrs to 14hrs

Adamas Grand Bay - Richmond Hill Centre, Grand Bay  
tel.: +230 269 1609 / 269 1607 - fax: +230 269 1604  
e-mail: [adamas@intnet.mu](mailto:adamas@intnet.mu) - MON-SAT: 10 hrs to 18 hrs

Adamas Port Louis - Dias Pier, Caudan  
tel.: +230 210 1262 / 210 1462 - fax: +230 210 1468  
e-mail: [adamas@intnet.mu](mailto:adamas@intnet.mu) - MON-SAT: 10hrs to 18hrs

[www.adamasltd.com](http://www.adamasltd.com)



**ADAMAS**<sup>®</sup>  
MAURITIUS

DIAMONDS AND JEWELLERY DUTY FREE BOUTIQUE



# JOY GOES THE EXTRA MILE.

Forging beyond expectations, Joy is tirelessly engineered to deliver exceptional power and reduced emissions, affording the all-new BMW X3 a best-in-class fuel consumption title at 5.6 liters per 100 kilometers. Unrivaled attention is paid to every detail, resulting in innovations like the new eight-speed transmission and 135 kW (184 hp) powered engine, which ensures outstanding performance and handling and produces a drive that's as comfortable as it is sustainable. Powered by a 2.0-litre turbocharged diesel engine, the new BMW X3 now offers better performance and higher efficiency. For more information, please contact your local BMW partner: **Leal & Co. Ltd, Motorway M1, Pailles. Tel : 207 2300.**

**JOY IS 10% OFF ON BMW LIFESTYLE.**

## BMW EfficientDynamics

X3 xDrive20d

5.6 l/100 km

135 kW (184 hp)



The all-new  
BMW X3

[www.bmw.mu](http://www.bmw.mu)



Sheer  
Driving Pleasure



- a. 20% discount for lounge service only for access to YU lounge
- b. 10% discount on aircraft to door service

**Special condition**

The described offer shall not be cumulative with any other promotional offers and fidelity cards.

SSR International Airport, Plaine Magnien, MAURITIUS  
Tel: +230 603 6600 Fax: +230 603 6605  
Web: <http://www.gam.mu>



# VISA INFINITE WORLDWIDE OFFERS

## Travel

- London UK, Morgans Hotel Group: Sanderson
- London UK, Morgans Hotel Group: St Martins Lane
- South Africa, Avis Rent a Car Systems Inc.
- South Africa, Europcar
- Kingdom of Saudi Arabia, Qasr Al Sharq
- Ukraine, Premier Palace Hotel
- Ukraine, Villa Elena Club Hotel
- Croatia, Adriatic Luxury Hotels: Villa Agave
- Croatia, Adriatic Luxury Hotels: Hotel Dubrovnik Palace

## Dining

- Ukraine, Amici Mi Restaurant
- Ukraine, Belmondo
- Ukraine, Safari

## Shopping

- Kuwait, Hugo Boss
- Kuwait, Dunhill
- Kingdom of Saudi Arabia, Dunhill
- Russia, Uomo Collezioni Boutiques
- Russia, Louvre
- Russia, Leforn
- Russia, Detskiy Mir
- Russia, Cara and Co
- Ukraine, Frey Wille

## Lifestyle

- United Arab Emirates, Talise Spa
- United Arab Emirates, H2O The Male Spa
- United Arab Emirates, Satori Spa
- South Africa, BlankBOTTLE

Other offers also applicable to Visa Platinum and Visa Gold Card can be consulted respectively on [visa.com/platinumcard](https://visa.com/platinumcard) and [visa.com/visagold](https://visa.com/visagold).

For further details regarding offers mentioned above, please consult our website [www.bankone.mu](https://www.bankone.mu).



16, Sir William Newton Street  
Port Louis, Mauritius  
Tel: 202 9200 Fax: 212 6647  
[www.bankone.mu](http://www.bankone.mu)